

Great Place to Work® Institute Ranks Teleperformance India One of “India’s Best 100 Companies to Work For”

Salt Lake City, UT, August 15, 2011 – Great Place to Work® Institute, a research and management consultancy based in the U.S. with International Affiliate offices throughout the world in collaboration with The Economic Times has acknowledged Teleperformance India as one of “India’s Best 100 Companies to Work For” in their recently concluded 2011 study.

Teleperformance India continues to grow with over 6, 000 people in 4 contact centers across the sub-continent.

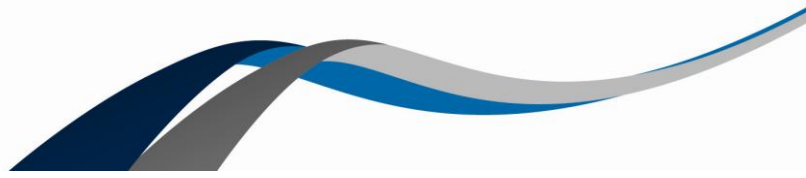
Sanjay Mehta, Managing Director, Teleperformance India expressed his feelings on having won the accolade, “We are in the people business. Our people create value and opportunities for our business by delivering an outstanding service experience to our customers. Our people have successfully made the transition from a Business-to-Business structure to a People-To-Business structure and they are our true competitive advantage. We congratulate every member of our team for their great effort and for this important achievement.”

Brent Welch, CEO of Teleperformance USA Group, added, “This recognition underscores the global strides Teleperformance is making in creating and maintaining excellent working environments for our people and our clients. We have received similar industry acknowledgements in both Europe and the Americas, and it is directly tied to the great passion and commitment of our people. I extend my thanks and appreciation to Sanjay and his entire Teleperformance India team for setting a very special standard of excellence of which we are all very proud.”

ABOUT TELEPERFORMANCE

TELEPERFORMANCE (NYSE Euronext Paris: FR 0000051807), the world's leading provider of outsourced CRM and contact center services, serves companies around the world with customer acquisition, customer care, technical support and debt collection programs. In 2010, the Teleperformance Group reported EUR 2.058 billion in revenue (US\$2.738 billion based on an exchange rate of EUR 1 = US\$1.33).

The Group operates about 83,000 computerized workstations, with more than 128,000 full-time equivalent employees across 263 contact centers in 50 countries. It manages programs in more than 66 different languages and dialects on behalf of major international companies operating in a wide variety of industries.
www.teleperformance.com



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